

BUILDING AROUND
MICROSOFT

TEAMS



Teams exploded in the business sector in 2020 with over 95 million new users



Fueled by the pandemic, businesses saw Teams as a natural fit since it was already a part of their Office 365 subscription.



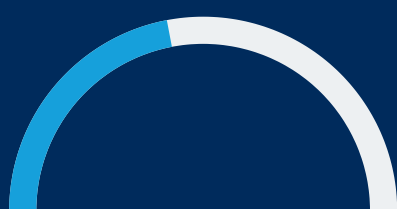
Teams is here to stay as a major UCaaS player.*



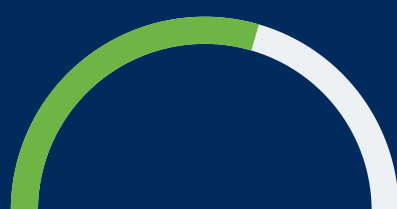
Microsoft Teams

Users found Microsoft Teams intuitive and easy to use as they transitioned to a remote working environment with SMS, video and file sharing.

CHALLENGES FOR TEAMS



Limited telephony features beyond standard calling.



Does not include a contact center environment.



The management features are too complex.

While many businesses don't want to stop using Teams due to familiarity and its place in their corporate ecosystem, it lacks many of the popular Enterprise calling features found in other Gartner Magic Quadrant Leaders such as RingCentral and TalkDesk.

Contact Converged Technology Professionals today to learn how you can use the Teams you love with more robust functionality and mobility for your organization.

Learn more at
www.voipswami.com

Or Call Us
888-338-0532

*Based on Gartner Magic Quadrant, UCaaS